Index

I. Composition of Student Grievance Redressal Committee, Anti-sexual harassment Committee and Antiragging Committee

II. Samples of grievance submitted offline

Composition of Student Grievance Redressal Committee Anti-sexual harassment Committee and Anti-ragging Committee



S.P. Mandali's

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टिळक शिक्षण महाविद्यालय, पुणे - ४११ ०३०.

Tilak College of Education, Pune 411 030.

NAAC - Reaccredited to Grade 'A' from 25th October 2013

1663/2, Sadashiv Peth, S.P. College Campus, Pune - 411 030.

Affiliated to Savitribai Phule Pune University (ID No. PU/PN/Edr/009, 1941)

Website: www.tilakcollegeofeducation.edu.in E-mail: tilakcollege1941@gmail.com

Ref.No. 342

Date: 2/11/22

Women Sexual harassment Committee For Academic Year 2021-22

Name of Members -

Dr.Madhuri Isave - Convener

Dr.Rajshree Rathod - Member

Dr. Digamber Durgade - Member

Dr.Chandan Shingate - Member

Dr.Rajendra Thigale - Naac Co-Ordinator

Dr.Radhika Inamdar - Principal

Dr. Radhika Inamdar

Pulmanda

Principal

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Pune-411030.



S.P. Mandali's Tilak College of Education, Pune

Anti-ragging Committee 2021-23

Composition

Head of the Institution - Principal Dr. Radhika Inamdar

Non-Government Organizations involved in youth activities - Deepa Kulkarni

Representatives of faculty members - Dr. Suresh G. Isave

Representatives of parents - Smt. Ashwini Gandhe

Representatives of students belonging to the freshers' category as well as senior students — Govind Bombilwad (S.Y.B.Ed.), Shri. Prayag Jamale (F.Y.B.Ed.)

Non-teaching staff - Shri. Yogesh Karmarkar

[Dr. Redhika Inamdar]

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Pune-411030.

Tilak college of Education, Pune-30 Grievance Committee Report.

In the academic year 2022-23 Grievance committee Constituted in the institution Followingly.

Dr.Radhika Inamdar-Principal

Dr.Prakash Jagtap -Convener

Dr.Chandan Shinglte- Member M.ED Faculty

Mrs. Ashwini Gandhe-Member Office administration staff

Mr.Raju Chavan-Non Teaching staff

In academic year 2022-23 Grievance committee's tow meetings conducted, first meeting was conducted on 29th November 2022. Meeting's agenda was regarding Grievances. And second meeting was conducted on 26 June 2023. Meeting's Agenda was Regarding Grievances. Some Grievance had received from students, like library time should give for study in time table, Give more time for practical work submission. Grievance committee discussed on students' grievance and taken decision 10:00 to 11:45 time given as library hours for students for study. Students were given additional time for practical submission.

Grievance Committee In- Charge



Practical

PRINCIPAL College of Education-



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Website: www.tilakcollegeofeducation.edu.in E-mail: tilakcollege1941@gmail.com

Ref.No.

Date:

Grievances Committee for Academic Year 2021-22

Name of Members -

- Dr.Dipak Chavan –Convener
- Dr. Chandan Shingate (M.Ed Representative)
- Mrs.Ashwini Gandhe (Office Representative)
- Shri.Raju Chavan (Non-Teaching Staff)

Dr.Radhika Inamdar

Warande

Principal PRINCIPAL Tilak College of Education Pune-411030.

Samples of grievance submitted offline

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Shikshan Prasarak Mandali's Tilak College of Education, Pune - 411030

Student Grievance Form

Name of the Student;	Roll No
2. Programme : B. Ed./ M.Ed./ Ph.D./ O	ther:
3. Year : First Year/ Second Year	
4. Mobile No.: S. Area of Grievance : Academic	E-mail:
Administrative	
6. Duration / Date of the Problem or Inc	ident :
	1:
8. Has the Problem been reported: 9. Action Taken or Outcome of the Rep	r'es No port :
 Cause of Dissatisfaction and Descri 	iption of Appeal :

Date:

Student Signature PRINCIPAL Tilak College of Education Pune-411030.

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Work Distribution showing concerned committees

Tilak College of Education, Furs -411 630.

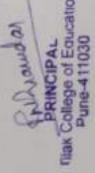
ork Distribution for the Adademic year 2017-18 to 2016-4

BED tatyear and 2nd year

Marrie	Tat year	Paper Distribution 2nd war	Co-curricular	Committee	Administrative cept.
Fritt, Dr. Radhika Intendar	BED - 107 (Geo) (Incharge)	BED - 202 (Hicharge) BED - 205 (GEO)		Chairman for all controlless	General Administration Administra Co-critication for all courses not by the notifieds
Park Dr. Smits Phalaik	8ED - 103 8ED - 107 (Eng.) (incharge.)	BED - 203 (English)	BED - 208 - Reading and reflecting on text Language study group Incharge	Quality improvement Programme	Consultance
Prof Dr. Madhuri sare	BED - 102 (Incharge) BED - 107 (Science) (Incharge)	BED 204 - Elective - ESD BED - 205 (Chamatry)	BED - 209 Understanding of Self Science and Matha Study group Inchance		Human Reporte Department (Discultes)
Prof. Suresh tsive	BED - 106 (Incharge) BED - 106 - Geo	8ED - 266 (ICT)	Sector 210 - Basics of Research Scholal Science Study group Incharge	Vitalità Committee	Start Secretary & Pacuty Development Programms
Frot. Dr. Dipas Chavan	8ED - 103 8ED - 107 (Maths.) (Incharge.)	SED - 204 - Introduction to Research BED - 205 - Maths (Incharge)	8ED 108 109 Treaching competency I	Alums	Research Department ICAC - Coordinator S.Y. B.Ed. Class Teacher (E.M.
Prof. Rajshree Ramod	BED - 107 (History) (Incharge)	BED - 201 (Disseler management) BED - 205 (History)	9ED -111 -5 Co-currouter Activity Social Benico	Day Carbridge	SY B Est Class Teacher (M.S. Child right
Peer Dr. Rajendra Thigan	8ED - 106 (Science)	BED - 204 (Dissated transpirment) BED - 211 BED - 205 (Biology) BED 204 - BED 204 -	BED 204 - Eactive Incharge	Exputsion	F.Y. B. Ed., Class Teather (E.V.
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Frof Namics Sahare	SED-106 Maths	BED - 205 (Physics)	Open course /Entrepreneuration	SAC Charman for the year 2017-19	September States
Frof Visy Dramatic	BED - 104 BED - 107 (Marath) (Incharge)	HED - 206 (Manth)	BED 204 - Becove - ESO BED - 110 BED - 206 Practice Sessors	A types of campetitions	Teedbeck
Prof. Jyctice Kamble	BED 107 Hind (Incharge)	8ED - 201 8ED - 202 8ED - 205 (Hindi.)	Evaluation Department	Strick Group authorities	Parent Teacher Association
Prof. Cr. Bhalain Catus abudhe	BED 103 (Maths.)	BED - 203 BED - 204 Elective - 0.6.0	Imetable & Annual Flattong	Greens Andress	Publicity
Frof Or Digambar Durgade	BED 105 (History.)	SEO 204 (Ntroduction to Research SED - 205 Englowice, Commerce	Health & Yoga Sports	Actingna	Extensions Service Department F.Y. B.ED. Crees Teacher (M.M.)
of Cr. Prakash Jagtap	8Ed - 106 (Marathi)	3ED - 204 Electron - G & G . 3 E4 205 - (Psychology)	DED 110 B-Internation DED-207 - Internation		Charles Charle
Prof. Surama Shibare	BE5 - 104 (English)	BED-202 BEd_205-(English)	BED 111A	(Charle)	Outdence and pounceting call
Prof Dr. Chandishas Sonpethiar	Sansfort)	BED 208 (Sansket)			
Prof. Seatt Pawar	BED 106 (Hind!)	SEED DOS			
20	2017-18 6 2018-19	51-8			PRINCIPAL PRINCI

3 10 B हिंह है है Faculty Development Programme Homan Resource Development Extension Service Department Administrative Dept courses run by the misstute General Administration Justiny Improvement Co-ordination for all Tilak College of Education Pune-411030. IQAC Co-ordinator Staff Secretary Showdor PRINCIPAL Programme Admission Dany Porchase Committee Finance Committee Library Committee Committee Charman for all Day celebration committees Alumna Work Distribution for the Academic year 2019-20 to 2020-21 BED - 208 Reading & reflecting BED 210 (Basics of research) BED - 209 - Understanding of Tilak College of Education, Pune - 411 039. Co-curncular Study Group Incharge Co-curroular activities B.ED. 1st year and 2nd year Science & Maths BED -108,109 Social service BED - 111(A) BED 111(B) of text Sell BED - 204 (Disaster management) BED - 204 (Disaster management) BED - 204 - Introduction to BED 204 - Elective - ESD BED - 205 (Chemistry) 2nd year 202 (Incharge) 205 (English) BED - 203 (Incharge) BED - 205 (Biology) BED - 202 (Incharg BED - 205 (GEO) BED - 205 (Music.) BED - 205 - Maths BED - 205 (ICT.) Paper Distribution Research BED - 201 Curricular BED. BED - 105 (Incharge) BED - 106 - Geo BED - 103 (Incharge.) BED - 107 (Maths.) BED - 102 (Incharge) BED - 107 (Science) BED - 105 BED - 106 (Science) 1st year BED - 107 (English) BED - 107 (Geo! (normange) Incharge) Incharge) incharge) Radhika Inamder 7r. Rajendra Thigale Opput Chavan Raishtee Rathod

Name

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		Paper Distribution	Co-curricular	Committee	Administrative Dept
The same	18t year	2nd year			
amin canare	BED - 106 (Maths)	BED - 205 (Physics)	BED - 211 Drama, art and Edn. Elective incharge		
n. Visty Unamane	BED - 104 BED - 107 (Marathil) (Incharge)	BED - 205 (Marathi)	BED 204 - Elective - ESD	Language Study Group Inchange	Savitribal Phule Adhyasan Research Department
2r. Jyotsna Kamble	BED 101 (Incharge) BED 107 Hindi (Incharge)	BED - 204 Elective - Guidance & Counseling BED - 205 (Hindi.)	BED - 110 BED - 206 Practice lessons	S.R.C. Charman for the year 2019-20	Feedback
at the same of the	BED 106 (History) (Incharge)	BED 204 Introduction to Research BED - 205 Economics, Commerce	Evaluation Dept.	Grivance Rednessal	Parent Teacher Association
Prakash Jegtap	BEd - 106 (Marathi, History)	BED - 204 Elective - G.S.C. B.Ed. 205 - (Psychology.)	Time table Heath & Yoga Sports Annual Plenning	Antropela	Extra Moral Activity
Dr. Suvarna Shikare	BED - 104 (English)	B.Ed. 206 - (Engish)	BED 107 - Internship		Student Welline Department
Dr. Chandrahas ethkar	(Sanskrit) (Sanskrit) (BED 103)	(Sanskot)			
Swatt Pawar	BED 106 (Hindi.)	8ED 202 205 (Hndi)			

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5.1.3 The institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases such as

* Give details for the applicable options in the Data Template; Documentary supports to this Metric to be hosted on the institutional website and appropriate links to be provided

	T	
1. Institution has guidelines regarding redressal	Provide links to the document	https://drive.google.com/file/d/154JxtW7V
mechanism approved by appropriate		JvVESd3A-
statutory/regulatory bodies		2WIiiDsUFPSjNMN/view?usp=share_link
2. Details of members of grievance redressal	Names of the members of grievance redressal	
committees are available on the university	committee	Mrs Ashwini Gandhe, Shri Raju Chavan
website		
3. Awareness programmes are conducted to	Provide links to report of the programmes	https://drive.google.com/file/d/154JxtW7V
communicate the guidelines for redressal of		JvVESd3A-
student grievances to teachers and students		2WIiiDsUFPSjNMN/view?usp=share_link
4. Provision for students to submit grievances	1. No. of grievances submitted online:	1. No. of grievances submitted online: Nil
online/offline	2. No. of grievances submitted offline:	2. No. of grievances submitted offline: Nil
	3. Link to the portal for online submission of	3. Link to the portal for online submission
	grievances:	of grievances:
5. Grievance redressal committee meets on a	Link to Minutes of meeting/s of grievance	https://drive.google.com/file/d/1ZfAa0wBX
regular basis	redressal committee	zDfqh38GEBAXiMRNzbkjensS/view?usp=
		share_link
6. Students' grievances are addressed within 7	1. No. of grievances redressed within 7 days:	1. No. of grievances redressed within 7
days of receiving the complaint	2. No. of grievances redressed beyond 7	days: 2. No. of grievances
	days: 3. No. of grievances pending:	redressed beyond 7 days: 3. No.
		of grievances pending:

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Shikshan Prasarak Mandali's

Tilak College of Education,

Pune-411030

Student Grievance Redressal Policy

From 6th May 2019 as per
University Grants Commission
(Redress of Grievances of Students) Regulations, 2019



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E-mail: tilakcollege1941@gmail.com Website: www.tilakcollegeofeducation.edu.in

Ref.No.

Date:

Grievances Committee for Academic Year 2021-22

Name of Members –

- Dr.Dipak Chavan Convener
- Dr.Chandan Shingate (M.Ed Representative)
- Mrs.Ashwini Gandhe (Office Representative)
- Shri.Raju Chavan (Non-Teaching Staff)

Dr.Radhika Inamdar

Principal PRINCIPAL Tilak College of Education Pune-411030.



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Introduction

In accordance with the University Grants Commission (Redress of Grievances of Students) Regulations, 2019, Tilak College of Education shall have a mechanism to address grievances of Students. Accordingly a policy for grievance redressal of students has been outlined as under with an aim and objective to redress the grievances of the Students of Tilak College of Education in rational manner. Consequently a Collegiate Student Grievance Redressal Committee (CSGRC) is formed and enforced from the academic year 2019-2020.

Definitions

Grievance

Grievance means, and includes, complaint(s) made by an aggrieved student in respect of the admission, return of documents, fees, reservation policy, scholarships, examination, student amenities, discrimination of students, quality of education, harassment or victimization of a student.

Collegiate Student Grievance Redressal Committee

Collegiate Student Grievance Redressal Committee (CSGRC) means a committee constituted under University Grants Commission (Redress of Grievances of Students) Regulations, 2019, at the level of an institution, being a college.

[University Grants Commission (Redress of Grievances of Students) Regulations, 2019]

Aim

To redress the grievances and concerns by students of Tilak College of Education, Pune as and when they arise is the aim of the Student Grievance Redressal Cell.

Objectives

The constituted Student Grievance Redressal Cell will function for the redressal of complains and problems reported by the students of the College with the following objectives:

- To uphold the dignity of the College by ensuring conflict free atmosphere in the Institute through promoting cordial relationship among students, staff members and inter relationship between students and staff.
- 2. To advise the students to respect the right and dignity of one another and show

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utmost restraint and patience whenever any occasion of flaw arises.

- To advise all staff to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- To develop a responsible and receptive attitude among all the stakeholders to maintain the conducive educational environment in the college.
- To develop and maintain pleasant student- teacher and student-student relationships in the College.
- To encourage the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- 7. To provide opportunities for redress of certain grievances of the students.
- To redress the problems reported by the students for ensuring conflict free atmosphere in the college.
- To redress any kind of mental or physical harassment complaints regarding class room management, class room teaching, teaching methods of teaching, completion of syllabus etc., if and when they arise.

Functions

- The cases will be attended promptly on receipt of written/oral grievances from the students directly or indirectly.
- The cell formally will review all cases and will prepare statistical reports about the number of cases received.
- The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Scope

The students are the main stakeholders in any institution imparting education, and it's our endeavor to make all efforts to ensure transparency in all the activities at different stages. Grievance means, and includes, complaint(s) made by an aggrieved student in respect of the admission, return of documents, fees, reservation policy, scholarships, examination, the admission, return of documents, fees, reservation policy, scholarships, examination, student amenities, discrimination of students, quality of education, harassment or student amenities, discrimination of students, quality of education the College has decided victimization of a student. Taking this spirit in to consideration the College has decided

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to provide mechanism to students for redressal of their grievances. The Grievances may broadly include the following:

- Academic Matters: Related to timely issue of Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters, class room activities, labs, guest lectures, placement and training programs.
- Financial matters: Related to dues and payments for various items from college.
- Other Matters: Related to certain misgivings about conditions of sanitation. preparation of food (Canteen), victimization by teachers etc.

Exclusions

The Student grievances redressal committee shall not entertain the following issues:

- Decisions of the Savitribai Phule Pune University, Pune and committees constituted by the University.
- Decisions with regard to award of scholarship, fee concessions, medals etc.
- Decisions made by the University with regard to disciplinary matters and misconduct.
- Decisions of the Admissions Regulating Authority, Government of Maharashtra / University about admissions in any course offered by the institute.
- Decisions by competent authority on assessment and examination result.
- Decisions related to Women grievances and ragging.

Procedure for submitting grievance

Tilak College of Education has adopted following procedures for submitting grievances from students:

- a) Open Door: General invitations to students informally drop in the Principal's room and talk informally over their grievance. They may even present the grievance through the official contact numbers of the Principal.
- b) Drop Box: Students can drop their complaints in the drop box available in the ground floor of main building.
- Opinion Surveys: Through mentor and other feedback schemes, the opinion surveys may be conducted for better understanding.
- d) E-mails: Through separate e-mails to the Principal or to an email created for grievances purpose grievances@tilakcollege.gmail.com

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Collegiate Student Grievance Redressal Committee (CSGRC)

- A complaint from an aggrieved student relating to a college shall be addressed to the Collegiate Student Grievance Redressal Committee (CSGRC), with the following composition, namely:
 - a) Principal of the college Chairperson;
 - Three senior members of the teaching faculty to be nominated by the Principal Members;
 - c) A representative from among students of the college to be nominated by the Principal based on academic merit/excellence in sports/performance in cocurricular activities – Special Invitee.
- The term of the members and the special invitee shall be two years.
- The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.
- In considering the grievances before it, the CSGRC shall follow principles of natural justice.
- V. The CSGRC shall send its report with recommendations, if any, to the Vice-Chancellor of the affiliating University and a copy thereof to the aggrieved student, within a period of 15 days from the date of receipt of the complaint.

Mechanism for redressal of Grievances of Students

- 1) An aggrieved person shall present his/her grievance in writing to the Principal.
- 'Grievance and Suggestion Box' is placed on the ground floor in the Main building of the College.
- All complainants should file their grievances by filling Grievance form available in the office or email it to separate email grievances@tilakcollege.gmail.com
- Once a week at the Grievance form dropped in the box and emails are collected and forward to the Student Grievance redressal committee.
- 5) This committee will classify these Grievance into i) Academic ii) Non-Academic, iii) Related to the Assessment iv) Related to the Attendance v) Related to the conduct of Examinations vi) Related to canteen facility vii) Harassment by other student or staff.
- Grievance redressal committee collects the necessary documents regarding the grievance and carefully discussed to implement redressing mechanism.



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- Grievance redressal committee decides the action to be taken for the redressal.
- The Principal is required to furnish the answer within one week of the presentation of grievance.
- The Student Grievance Redressal Committee (CSGRC) the committee shall give their decision within 15 days of the presentation of the complaint(s).
- The committee will deals with all genuine grievances of students of the college.
- The committee will meet at least once in a month to resolve the grievances.
- 12) The number of grievance settled or pending will be report to the Principal in every month.
- One may refer to the UGC and University Circular for more details regarding the grievance redressal process.
- Confidentiality and privacy is maintained.

Note

- The decision of the Student Grievance Redressal Committee (SGRC), in such matters shall be final and there shall be no further appeal in the matter.
- The committee will recommend appropriate action against complainant(s), if complaints made are found to be baseless or insignificant.
- College Development Committee (CDC) of the College may revise the procedure from time to time.

Collegiate Student Grievance Redressal Committee (CSGRC)

A complaint from an aggrieved student relating to a college shall be addressed to the Collegiate Student Grievance Redressal Committee (CSGRC), with the following composition, namely:

Chairperson

Prin, Dr. Radhika Inamdar

Chairpersor

Prof. Dipak Chavan

Convener

Dr. Rajendra Thigale

Member

Dr. Chandan Shingate

Member

Shri. Govind Bombilwad

Special Invitee

(2021-2023)

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Students' Grievances

Students' Grievances includes all the complaint(s) made by an aggrieved student in respect of the following:

- Admission contrary to merit determined in accordance with the declared admission policy of the institution;
- Irregularity in the process under the declared admission policy of the institution;
- Refusal to admit in accordance with the declared admission policy of the institution;
- Non- publication of prospectus by the institution, in accordance with the provisions of these regulations;
- Publication by the institution of any information in the prospectus, which is false or misleading, and not based on facts;
- 6. Withholding of, or refusal to return, any document in the form of certificates of degree, diploma or any other award or other document deposited by a student for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;
- Demand of money in excess of that specified to be charged in the declared admission policy of the institution;
- Violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students;
- Nonpayment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions, if any, prescribed by the Commission;
- 10. Delay by the institution in the conduct of examinations, or declaration of results, beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission;
- 11. Failure by the institution to provide student amenities as set out in the prospectus, or is required to be extended by the institution under any provisions of law for the time being in force;
- 12. Non-transparent or unfair practices adopted by the institution for the evaluation of students;
- 13. Delay in, or denial of, the refund of fees due to a student who withdraws

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admission within the time mentioned in the prospectus, or as may be notified by the Commission.

- 14. Complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes. Other Backward Classes, Women, Minority or persons with disabilities categories;
- Denial of quality education as promised at the time of admission or required to be provided, and
- 16. It also includes the Harassment or victimization of a student other than cases of harassment, which are to be proceeded against under the penal provisions of any law for the time being in force.

Dr. Dipak Chavan Convener ID NO.
ID NO.
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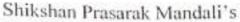
Dr. Radhika Inamdar

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Tilak College of Education
Pune-411030.

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Tilak College of Education, Pune- 411030 Student Grievance Redressal Cell

Date: 15-02 -2022

Notice

Following members of Collegiate Student Grievance Redressal Committee (CSGRC), Tilak College of Education, Pune are hereby informed that the meeting of has been scheduled on Friday, 18-02-2023 at 11:30 a.m. in Staff Common room.

1.	Prin, Dr. Radhika Inamdar	Chairperson
2.	Prof. Dipak Chavan	Convener
3.	Dr. Rajendra Thigale	Member
4.	Dr. Chandan Shingate	Member
5.	Shri. Govind Bombilwad	Special Invitee
		(2021-2023)

Agenda:

- To take cognizance of the grievances received from students.
- 2. To discuss and evaluate the nature of the grievances.
- To discuss and approve the methods of redressal and appropriate action to be taken in the matter
- 4. Any other item with the permission of Chair.



Dr. Radhika Inamdar
PRINGURPUL
Tilak College of Education
Pune-411030.

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Shikshan Prasarak Mandali's Tilak College of Education, Pune- 411030 Student Grievance Redressal Cell

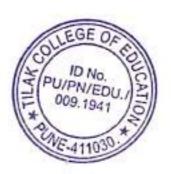
Date: 18- 02 -2022

Meeting of Collegiate Student Grievance Redressal Cell (CSGRC)

Meeting of Collegiate Student Grievance Redressal Cell (CSGRC) Committee members was held on Friday, 18-02-2022 at 11:30 a.m. under the Chairpersonship of Principal Dr. Radhika Inamdar.

Members Present:

Sr.No.	Name	Designation	Signature
1	Prin, Dr. Radhika Inamdar	Chairperson	Phlama
2	Prof. Dipak Chavan	Convener	(13/01 m
3	Dr. Rajendra Thigale	Member	CAST 818 2
4	Dr. Chandan Shingate	Member	CAST \$ 2
5	Shri. Govind Bombilwad	Special Invitee	



Dr. Radhika Inamdar

PRINCIPAL
Tilak College of Education
Pune-411030.

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Shikshan Prasarak Mandali's

Tilak College of Education, Pune- 411030 Student Grievance Redressal Cell

Date: 18- 02 -2022

Meeting of Collegiate Student Grievance Redressal Cell (CSGRC)

Meeting of Collegiate Student Grievance Redressal Cell (CSGRC) Committee members was held on Friday, 18-02-2022 at 11:30 a.m. under the Chairpersonship of Principal Dr. Radhika Inamdar.

The Agenda for the discussion were as follows:

- Item No. 1: To take cognizance of the grievances received from students.
- 2. Item No. 2: To discuss and evaluate the nature of the grievances.
- 3. Item No. 3: To discuss and approve the methods of redressal and appropriate action to be taken in the matter
- 4. Item No. 4: Any other item with the permission of Chair.

Minutes:

1. Item Nos. 1, 2, and 3:

Due to Covid-19 induced pandemic situation and the lockdown imposed thereby. there have been no instances of complaints or grievances registered by the students in the time period immediately prior to the meeting date.

Consequently discussion of item nos. 1, 2 and 3 is moot.

2. Item No. 4:

It was decided to communicate the mechanism of grievance redressal by the College Grievance Redressal Cell to all the learners through:

- Issuance of Notice to learners.
- Comprehensive information link made available on the College website.



Dr. Radhika Inamdar Principal PRINCIPAL Tilak College of Education Pune-411030.

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Shikshan Prasarak Mandali's

Tilak College of Education, Punc- 411030 Student Grievance Redressal Cell

Date: 18-02 -2022

Action taken report for the Meeting of Collegiate Student Grievance Redressal Cell (CSGRC)

Meeting of Collegiate Student Grievance Redressal Cell (CSGRC) Committee members was held on Friday, 18-02-2022 at 11:30 a.m. under the Chairpersonship of Principal Dr. Radhika Inamdar.

The agenda of the said meeting was as under:

- Item No. 1: To take cognizance of the grievances received from students.
- 2. Item No. 2: To discuss and evaluate the nature of the grievances
- 3. Item No. 3: To discuss and approve the methods of redressal and appropriate action to be taken in the matter
- 4. Item No. 4: Any other item with the permission of Chair.

As per the discussions conducted and the approved minutes in the said meeting action was taken as under:

- Item Nos. 1, 2, and 3: Due to Covid-19 induced pandemic situation and the lockdown imposed thereby, there have been no instances of complaints or grievances registered by the students in the time period immediately prior to the meeting date. Consequently discussion of item nos. 1, 2 and 3 is moot.
- 2. Item No. 4: It was decided to communicate the mechanism of grievance redressal by the College Grievance Redressal Cell to all the learners through:
 - Issuance of Notice to learners.
 - Comprehensive information link made available on the College website.

Dr-Radhika Inamdar Principal PRINCIPAL Tilak College of Education

Pune-411030.

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Shikshan Prasarak Mandali's Tilak College of Education, Pune - 411030

Student Grievance Form

Name of the Student;	Roll No
2. Programme : B. Ed./ M.Ed./ Ph.D./ O	ther:
3. Year : First Year/ Second Year	
4. Mobile No.: S. Area of Grievance : Academic	E-mail:
Administrative	
6. Duration / Date of the Problem or Inc	ident :
	1:
8. Has the Problem been reported: 9. Action Taken or Outcome of the Rep	r'es No port :
 Cause of Dissatisfaction and Descri 	iption of Appeal :

Date:

Student Signature PRINCIPAL Tilak College of Education Pune-411030.

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विश्वविद्यालय अनुदान आयोग University Grants Commission

(मानव संसाधन विकास मंत्रालय, भारत सरकार) (Ministry of Human Resource Development, Govt. of India)

यहादुरसाह जफ़र मार्ग, नई दिल्ती-110002 Bohodur Shoh Zofor Morg, New Delbi-170002

> Ph.: 011-23236288/23239337 Fax: 011-2323 8858 E-mail: seq:ugc@nic.in

प्रो. रजनीश जैन सचिव

Prof. Rajnish Jain Secretary

F.No. 14-4/2012(CPP-II)

7th December, 2018

P<u>UBLIC NOTICE</u> <u>ON</u> <u>UGC (GRIEVANCE REDRESSAL) REGULATIONS, 2018</u>

UGC had notified UGC (Grievance Redressal) Regulations, 2012 in official Gazette of India on 23rd March, 2013. These regulations were aimed at addressing and effectively resolving grievances of students related to Higher Educational Institutions.

The UGC had received a number of responses on these regulations and hence constituted an Expert Committee to revisit UGC (Grievance Redressal) Regulations, 2012. The draft University Grants Commission (Grievance Redressal of Students) Regulations, 2018 prepared by the Committee is attached herewith for observations and suggestions of stakeholders. The feedback and comments on the above draft may be sent to UGC via email gmail.com on or before 31st December, 2018.

(Prof. Rajnish Jain)

UNIVERSITY GRANTS COMMISSION BAHADUR SHAH ZAFAR MARG NEW DELHI – 110 002

NOTIFICATION

F.No.14-4/2012 (CPP-II)

New Delhi, the __ October, 2018

In exercise of the power conferred under clause (g) of sub-section (1) of Section 26 of the University Grants Commission Act. 1956 (3 of 1956), and in supersession of the University Grants Commission (Grievance Redressal) Regulations, 2012, the University Grants Commission hereby makes the following regulations

1. SHORT TITLE, APPLICATION AND COMMENCEMENT:

- a) These regulations shall be called as the University Grants Commission (Grievance Redressal of Students) Regulations, 2018.
- b) They shall apply to all HEIs, whether established or incorporated by or under a Central Act or a State Act, and every institution recognised by the University Grants Commission under clause (f) of Section 2 of the University Grants Commission Act, 1956 and to all institutions deemed to be a university declared as such under Section 3 of the said Act.
- c) They shall come into force from the date of their publication in the Official Gazette.

2. DEFINITION: IN THESE REGULATIONS, UNLESS THE CONTEXT OTHERWISE REQUIRES:

- (a) "Act" means the University Grants Commission Act, 1956 (3 of 1956);
- (b) "aggrieved student" means a student who has any complaint in the matters concerned with the grievances defined under these regulations, and includes a person seeking admission to any institution of higher education;
- (c) "college" means any institution, whether known as such or by any other name, which provides for a course of study for obtaining any

qualification from a university and which, in accordance with the rules and regulations of such university, is recognised as competent to provide for such course of study and present students undergoing such course of study for the examination for the award of such qualification;

- (d) "Commission" means the University Grants Commission established under section 4 of the UGC Act, 1956.
- (e) "declared admission policy" means such policy for admission to a course or program of study as may be offered by the institution and published in the prospectus referred to in sub-regulation (1) of regulation 3;
- (f) "grievances" include the following complaints of the aggrieved students, namely:
 - making admission contrary to merit determined in accordance with the declared admission policy of the institution;
 - ii. irregularity in the admission process adopted by the institution;
 - refusing admission in accordance with the declared admission policy of the institution;
 - iv. non publication of prospectus, (either hard copy / online) as specified in these regulations;
 - publishing any information in the prospectus, which is false or misleading, and not based on facts.
 - vi. withhold or refuse to return any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a students for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;
 - demand of money in excess of that specified in the declared admission policy to be charged by such institution;

- viii. breach in reservation policy in admission as may be applicable;
- ix. nonpayment or delay in payment of scholarships to any student that such institution is committed, under the conditions imposed by University Grants Commission, or by any other authority.
- delay in conduct of examinations or declaration of results beyond the specified schedule in the academic calendar;
- xi. on provision of student amenities as may have been promised or required to be provided by the institution;
- xii. non transparent or unfair evaluation practices;
- xiii. Refund of fees, in case a student withdraws the admission within the stipulated time as mentioned in the prospectus, as notified by the Commission from time to time.
- (g) "Department Grievance Redressal Committee" means a committee constituted under these regulations, at the level of a Department.
- (h) "Institutional Grievance Redressal Committee" means a committee constituted under these regulations, at the level of an Institution.
- (i) "College Grievance Redressal Committee" means a committee constituted under these regulations, at the level of a college.
- (j) "University Grievance Redressal Committee" means a committee constituted under these regulations, at the level of a University.
- (k) "Higher Educational Institution" means a University within the meaning of clause (f) of Section 2, a college within the meaning of clause (b) of sub-section (1) of Section 12A, and an institution deemed to be a University declared under Section 3, of the University Grants Commission Act, 1956;
- (i) "Institution" for the purposes of these regulations, means any university, college or such other institutions, as the case may be.
- (m) "Office of profit" means an office which is capable of yielding a profit or pecuniary gain, and to which some pay, salary, emolument, remuneration or non-compensatory allowance is attached;

- (n) "Ombudsperson" means the Ombudsperson appointed under these regulations;
- (o) "University" means a university established or incorporated by or under a Central Act or a State Act and includes an institution deemed to be university declared as such under Section 3 of the Act.

3. MANDATORY PUBLICATION OF PROSPECTUS, ITS CONTENTS AND PRICING:

- i. Every higher educational institution, shall publish and/or upload on its website, before expiry of at least sixty days prior to the date of the commencement of the admission to any of its courses or programs of study, a prospectus containing the following for the information of persons intending to seek admission to such institution and the general public, namely:
 - (a) the list of programs of study and courses offered along with the broad outlines of the syllabus specified by the appropriate statutory authority or by the institution, as the case may be, for every course or program of study, including teaching hours, practical sessions and other assignments;
 - (b) the number of seats approved by the appropriate statutory authority in respect of each course or program of study for the academic year for which admission is proposed to be made;
 - (c) the conditions of educational qualifications and eligibility including the minimum and maximum age limit of persons for admission as a student in a particular course or program of study, specified by the institution:
 - (d) the process of selection of eligible candidates applying for such admission, including all relevant information in regard to the details of test or examination for selecting such candidates for admission to each course or program of study and the amount of fee prescribed for the admission test;

- (e) each component of the fee, deposits and other charges payable by the students admitted to such institution for pursuing a course or program of study, and the other terms and conditions of such payment.
- (f) rules / regulations for imposition and collection of any fines specified heads or categories, minimum and maximum fine may be imposed.
- (g) the percentage of tuition fee and other charges refundable to a student admitted in such institution in case such student withdraws from such institution before or after completion of course or program of study and the time within and the manner in which such refund shall be made to that student:
- (h) details of the teaching faculty, including their educational qualifications, alongwith the category they belong to Regular / visiting —— and teaching experience of every member of its teaching faculty
- information with regard to physical and academic infrastructure and other facilities including hostel accommodation and its fee, library, hospital or industry wherein the practical training to be imparted to the students and in particular the facilities accessible by students on being admitted to the institution;
- (j) all relevant instructions in regard to maintaining the discipline by students within or outside the campus of the institution.
- (k) any other information as may be specified by the Commission:

Provided that an institution shall publish / upload information referred to in items (a) to (k) of this regulation, on its website, and the attention of prospective students and the general public shall be drawn to such publication on the website through advertisements displayed prominently in different newspapers and through other media:

 Every institution shall fix the price of each printed copy of the prospectus, being not more than the reasonable cost of its publication and distribution and no profit be made out of the publication, distribution or sale of prospectus.

4. GRIEVANCE REDRESSAL COMMITTEES (GRC):

A. Department Grievance Redressal Committee (DGRC)

- (i) In case of universities, all complaints relating to a department shall first be addressed to Department Grievance Redressal Committee (DGRC) to be constituted at the level of departments/school/center whose composition shall be as follows:
 - a) Head of the Department / School / Center Chairperson
 - b) a Professor from outside the department / school / center to be nominated by the Head of HEI – Member
 - c) A faculty member well-versed with grievance redressal mechanism to be nominated by the Head of the Department – Member.
- (ii) The Chairperson and members of the committee shall have a term of two years.
- (lii) The quorum for the meeting shall be two, including Chairperson.
- (iv) The DGRC shall follow the principles of natural justice while deciding the grievances of the students.
- (v) The DGRC shall make efforts to resolve the grievance within the stipulated period and shall submit its report to the Head of the Institution within a period of 15 days from the date of receipt of complaint to the DGRC.
- (vi) The DGRC shall provide a copy of the report to the aggrieved person(s).

B. Institutional Grievance Redressa) Committee (IGRC)

- (i) The complaints not related to departments/schools / center and the grievances not resolved at the DGRC shall be referred to the Institutional Grievance Redressal Committee (IGRC) to be constituted by Head of the HEI, whose composition shall be as follows:
 - (a) Pro-Vice Chancellor / Dean/ Senior academician of HEI – Chairperson.
 - (b) Dean of students/Dean, Students Welfare
 - (c) Two senior academicians other than Chairperson.
 - (d) Proctor / Senior academician
- (ii) The above Committee shall be approved by the statutory body of institution (Executive Council or its equivalent).
- (iii) The Chairperson of IGRC and DGRC shall not be the same. The tenure of the Committee members shall be two years.
- (iv) The quorum for the meetings shall be three, including Chairperson.
- (v) The IGRC shall consider the recommendation of DGRC while giving its recommendations. However, the IGRC shall have the power to review recommendations of the DGRC.
- (vi) The IGRC shall follow the principles of natural justice while deciding the gnevances.
- (vii) The IGRC shall send the report and the recommendations to the Head of the HEI within in a period of 15 workings days from the date of receipt of grievance, or appeal or recommendations of the DGRC.
- (viii) The IGRC shall provide a copy of the report to the aggrieved person(s).
- C. College Grievance Redressal Committee (CGRC)

- In case of colleges, all complaints shall first be addressed to College Grievance Redressal Committee (CGRC) whose composition shall be as follows:
 - a) Principal of the college -Chairperson
 - Two senior faculty members nominated by the principal of the College.
- (ii) The tenure of the members shall be two years.
- (iii) The quorum for the meeting shall be two, including Chairperson.
- (iv) The CGRC shall follow the principles of natural justice while considering the grievances of the students.
- (v) The CGRC shall send the report and recommendations to the Vice-Chancellor of the affiliating university within a period of 15 days of receiving the complaint

D. <u>University Grievance Redressal Committee (UGRC)</u>

- (i) In case of gnevances not resolved by CGRC, it shall be referred to University Grievance Redressal Committee (UGRC) for which the Vice-chancellor of the affiliating university shall constitute a University Grievance Redressal Committee (UGRC) consisting of five members for a individual colleges or a group of colleges keeping in view the location of the college(s) The UGRC shall be constituted by the Vice-chancellor of the affiliating university consisting of
 - A senior Professor of the university Chairperson
 - b) Dean, Student Welfare or its equivalent Member
 - Three Principals drawn from the affiliating colleges, on rotation basis to be nominated by the Vice-Chancellor – Members
- (ii) The Chairperson and members of the committee shall have a term of two years.
- (iii) The quorum for the meeting shall be two, including Chairperson.

- (iv) The CGRC shall follow the principle of normal justice while deciding the gnevance of the students.
- (v) The CGRC shall send the report and the recommendations to the principal of the college within a period of 15 days of receiving the complaint.
- E. Any person aggrieved by the decision of the Institutional Grievance Redressal Committee or University Grievance Redressal Committee may within in a period of six days prefer an appeal to the Ombudsperson.

5. APPOINTMENT, TENURE, REMOVAL AND CONDITIONS OF SERVICES OF OMBUDSPERSON:

- Each HEI shall appoint an Ombudsperson for redressal of grievances of students under these regulations.
- (ii) The Ombudsperson shall be a person not related to the university and who is a retired Vice-Chancellor, Registrar or a faculty member who has at least ten years of experience as a Professor.
- (iii) The Ombudsperson shall not be in any conflict of interest with the university, either before or after his appointment.
- (iv) The Ombudsperson, or any member of his immediate family shall not -
 - (a) hold or have held at any point in the past, any post or, employment in any office of profit in the university;
 - (b) have any significant relationship, including personal, family, professional or financial, with the university;
 - hold any position in university by whatever name called, in the administration or governance structure of the university.
- (v) The Ombudsperson in a State University shall be appointed by the Executive council of the university on part-time basis from a panel of three names recommended by the search committee consisting of the following members, namely:-

- (a) Nominee of the Governor of the State or his nominee -Chairperson
- (b) Vice-Chancellor of a University of State to be nominated by the State Government Member
- (c) Vice-Chancellor of the concerned State University Member
- (d) Registrar of the concerned State University Secretary (non-voting)
- (vi) The Ombudsperson in a Central University and institution deemed to be university shall be appointed by the Executive Council of the Central University or the equivalent statutory body of the Deemed to be University, as the case may be, on part - time basis from a panel of three member recommended by the search committee consisting of the following members, namely:-
 - (a) Nominee of University Grants Commission Chairperson
 - (b) One Vice Chancellor from Central University to be nominated by UGC (for Central Universities) – Member

OR

One Vice Chancellor from institution deemed to be university to be nominated by the UGC (for Deemed to be Universities).

Member

- (c) The Vice Chancellor of the university Member
- (d) The Registrar of the university Secretary (Non-Voting)
- (vii) The Ombudsperson shall be a part time officer appointed for a period of three years from the date he/she assumes the office and may be reappointed for another one term in the same university.
- (viii) The Ombudsperson shall be paid the sitting fee per day as per the norms of the university for hearing the cases, in addition to the reimbursement of the conveyance.

(ix) The Ombudsperson may be removed on charges of proven misconduct or misbehavior or as defined under these regulations, by the concerned appointing authority i.e. the Executive Council of the University.

6. FUNCTIONS OF OMBUDSPERSON:

- (i) The Ombudsperson shall hear any appeal of an applicant for admission as student or student of the university against the university or institution affiliated to it as the case may be, after the student has availed all remedies available in such institution for redressal of grievance such as IGRC / UGRC:
- (ii) No application for revaluation or remarking of answer sheets shall be entertained by the Ombudsperson However, the issues of malpractices in the examination and evaluation processes may be referred to the Ombudsperson
- (iii) Ombudsperson may seek the assistance of any person as amicus curiae, for hearing complaints of alleged discrimination
- (iv) The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the student(s).

PROCEDURE FOR REDRESSAL OF GRIEVANCES BY OMBUDSPERSON AND GRIEVANCE REDRESSAL COMMITTEE:

- (i) Each institution shall, within a period of three months from the date of issue of this notification, have an online portal where any aggrieved student of that institution may submit an application seeking grievance redressal.
- (ii) On receipt of any online complaint, the institution shall refer the complaint to the appropriate Grievance Redressal. Committee, as the case may be, along with its comments within 15 days of receipt of complaint on online portal.
- (iii) The Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggneved person.

- (iv) An aggrieved person may appear either in person or be represented by such person as may be authorized to present his/her case.
- (v) The Grievances not resolved at the appropriate Grievance Redressal Committee(s) shall be referred to the Ombudsperson.
- (vi) The institution shall co-operate with the Ombudsperson or the Grievance Redressal Committee(s), as the case may be, in redressal of grievances and failure to do so may be reported by the Ombudsperson to the Vice Chancellor.
- (vii) On the conclusion of proceedings, the Ombudsperson shall pass such order, with reasons for such order, as may be deemed fit to redress the grievance and provide such relief as may be desirable to the affected party at issue, after giving due hearing to both the parties.
- (viii) Every order under the signature of the Ombudsperson shall be provided to the aggrieved person and the institution and shall be placed on the website of the institution.
- (ix) The institution shall comply with the recommendations of the Ombudsperson. Any recommendations of the Ombudsperson not complied with by the institution shall be reported by the Ombudsperson to the Commission.
- In case of any false or frivolous complaint, the Ombudsperson may recommend appropriate action against the complainant

8. INFORMATION REGARDING OMBUDSPERSON GRIEVANCE REDRESSAL COMMITTEE:

The institution shall provide detailed information regarding provisions of Grievance Redressal Committee(s) and Ombudsperson on their website and in their prospectus prominently.

9. CONSEQUENCES OF NON-COMPLIANCE:

The Commission shall in respect of any institution which willfully contravenes these regulations or repeatedly fails to comply with the recommendation of the Ombudsperson or the Grievance Redressal

Committee(s), as the case may be, may proceed to take one or more of the following actions, namely:

- (a) withdrawal of declaration of filness to receive grants under section 12B of the Act;
- (b) withholding any grant allocated to the Institution;
- declaring the institution ineligible for consideration for any assistance under any of the general or special assistance programs of the Commission;
- (d) informing the general public, including potential candidates for admission, through a notice displayed prominently in suitable media and posted on the website of the Commission, declaring that the institution does not possess the minimum standards for redressal of grievances;
- recommend to the affiliating university for withdrawal of affiliation, in case of a college;
- (f) The Commission may take necessary and appropriate action as it may deemed fit, in case of an institution deemed to be university;
- recommend to the concerned State Government for necessary and appropriate action, in case of a university established or incorporated under a State Act;
- (h) The Commission may take necessary and appropriate actions against any institution for non-compliance.

Provided that no action shall be taken by the Commission under this regulation unless the institution has been given an opportunity to explain its position and an opportunity of being heard has been provided to it.

(Prof. Rajnish Jain) Secretary

DRAFT

UNIVERSITY GRANTS COMMISSION BAHADURSHAH ZAFAR MARG <u>NEW DELHI</u> - 110 002

NO. F 1-16/2007 (CPP-II) April, 2009

UGC REGULATION ON CURBING THE MENACE OF RAGGING IN HIGHER EDUCATIONAL INSTITUTIONS, 2009

In exercise of the powers conferred by Clause (g) of Suh-Section (1) of Section 26 of the University Grants Commission Act, 1956, the University Grants Commission hereby makes the following Regulations, namely -

1. Title, commencement and applicability:-

- 1.1. These regulations shall be called the "UGC Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009".
- 1.2. They shall come into force with immediate effect.
- 1.3. They shall apply to all the universities established or incorporated by or under a Central Act, a Provincial Act or a State Act to all institutions deemed to be university under Section 3 of the UGC Act, 1956, to all other higher educational institutions, including the departments, constituent units and all the premises (academic, residential, sports, canteen, etc.) of such universities, deemed universities and other higher educational institutions, whether located within the campus or outside, and to all means of transportation of students whether public or private.

Objective:-

To most out ragging in all its forms from universities, colleges and other educational institutions in the country by prohibiting it by law, preventing its occurrence by following the provisions of these Regulations and punishing those who include in ragging as provided for in these Regulations and the appropriate law in force.

3. Definitions:- For the purposes of these Regulations:-

3.1. "college" means any institution, whether known as such or by any other name, which provides for a programme of study beyond 12 years of schooling for obtaining qualification from a university and which, in accordance with the rules and regulations of such university, is recognized as competent to provide for such programme of study and present students undergoing such programme of study for the examination for the award of such qualification.

- 3.2. "Head of the institution" means the 'Vice-Chancellor' in case of a university/deemed to be university. 'Principal' in case of a college. 'Director' in case of an institute.
- 3.3. "institution" means a higher educational institution (HEI), like a university, a college, an institute, etc. imparting higher education beyond 12 years of schooling leading to a degree (graduate, postgraduate and/or higher level) and/or to a university diploma.
- 3.4. "Ragging" means the following:

 Any conduct whether by words spoken or written or by an act which has the effect of teasing, treating or handling with rudeness any other student, indulging in rowdy or undisciplined activities which causes or is likely to cause annoyance, hardship or psychological harm or to raise fear or apprehension thereof in a fresher or a junior student or asking the students to do any act or perform something which such student will not in the ordinary course and which has the effect of causing or generating a sense of shame or embarrassment so as to adversely affect the physique or
- psyche of a fresher or a junior student.

 3.5. "Statutory/Regulatory body" means a body so constituted by a Central/
 State Government legislation for setting and maintaining standards in the
 relevant areas of higher education, such as the All India Council for
 Technical Education (AICTE), the Bar Council of India (BCI), the Dental
 Council of India (DCI), the Distance Education Council (DEC), the
 Indian Council of Agricultural Research (ICAR), the Indian Nursing
 Council (INC), the Medical Council of India (MCI), the National Council
 for Teacher Education (NCTE), the Pharmacy Council of India (PCI), etc.
 and the State Higher Education Councils.
- 3.6. "University" means a university established or incorporated by or under a Central Act, a Provincial Act or a State Act, an institution deemed to be university under Section 3 of the UGC Act, 1956, or an institution specially empowered by an Act of Parliament to confer or grant degrees.

4. Punishable ingredients of Ragging:-

- Abetiment to ragging:
- Criminal conspiracy to rag.
- Unlawful assembly and rioting while ragging;
- Public nuisance created during ragging;
- Violation of decency and morals through ragging;
- Injury to body, causing hurt or grievous hurt.
- Wrongful restraint;
- Wrongful confinement;
- Use of criminal force:
- Assault as well as sexual offences, or unnatural offences;
- Extertion;
- Criminal trespass;
- Offences against property;
- Criminal intimidation;

- Attempts to commit any or all of the above mentioned offences against the victim(s);
- Physical or psychological humiliation;
- All other offences following from the definition of "Ragging".

5. Measures for prohibition of ragging at the institution levels-

- 5.1 The institution shall strictly observe the provisions of the Act of the Central Government and the State Governments, if any, or if enacted, considering ragging as a cognizable offence under the law on a par with rape and other atrocates against women and ill-treatment of persons belonging to the SC/ST, and probabiling ragging in all its forms in all institutions.
- 5.2 Ragging in all its forms shall be totally banned in the entire institution, including its departments, constituent units, all its premises (academic, residential, sports, cantoon, etc.) whether located within the campus or outside and in all means of transportation of students whether public or private.
- 5.3 The institution shall take strict action against those found guilty of ragging and/or of abetting ragging.

6 Measures for prevention of ragging at the institution levels-

6.1 Refore admissions;

- 6.1.1 The advertisement for admissions shall clearly mention that ragging is totally banned in the institution, and anyone found guilty of ragging and/or abetting ragging is liable to be punished appropriately (for punishments, ref. section 8 below)
- 6.1.2 The brochure of admission/instruction booklet for candidates shall print in block letters these Regulations in full (including Annexures).
- 6.1.3 The 'Prospectus' and other admission related documents shall incorporate all directions of the Supreme Court and /or the Central or State Governments as applicable, so that the candidates and their parents/ guardians are sensitized in respect of the prohibition and consequences of ragging. If the institution is an affiliating university, it shall make it mandatory for the institutions under it to compulsorily incorporate such information in their 'Prospectus'.
- 6.1.4 The application form for admission/enrolment shall have a printed undertaking, preferably both in English/Hindi and in one of the regional languages known to the institution and the applicant (English version given in Annexure I. Part I), to be filled up and signed by the candidate to the effect that be/she is aware of the law regarding prohibition of ragging as well as the punishments, and to the effect that be/she has not been expelled and/or debarred from admission by any institution and that he/she, if found guilty of the offence of ragging and/or abetting ragging, is liable to be punished appropriately.

- 6.1.5 The application form shall also contain a printed undertaking, preferably both in English/Hindi and in one of the regional languages known to the institution and the parent/ guardian (English version given in Annexure 1, Part II), to be signed by the parent/ guardian of the applicant to the effect that he/ she is also aware of the law in this regard and agrees to abide by the punishment meted out to his/ her ward in case the latter is found guilty of ragging and/or abotting ragging.
- 6.1.6 The application for admission shall be accompanied by a document in the form of the School Leaving Certificate/Transfer Certificate/Migration Certificate/ Character Certificate which shall include a report on the behavioral pattern of the applicant, so that the institution can thereafter keep intense watch upon a student who has a negative entry in this regard.
- 6.1.7 A student seeking admission to the hostel shall have to submit additional undertaking in the form of Annexure I (both Parts) along with his/ her application for hostel accommodation.
- 6.1.8 At the commencement of the academic session the Head of the Institution shall convene and address a meeting of various functionaries/agencies, like Hostel Wardens, representatives of students, parents/ guardians, faculty, destrict administration including police, to discuss the measures to be taken to prevent ragging in the institution and steps to be taken to identify the offenders and punish them suitably.
- 6.1.9 To make the community at large and the students in particular aware of the dehumanizing effect of ragging, and the approach of the institution towards those indulging in ragging, big posters (preferably multicolored with different colours for the provisions of law, punishments, etc.) shall be prominently displayed on all Notice Boards of all departments, hostels and other buildings as well as at vulnerable places. Some of such posters shall be of permanent nature in certain vulnerable places.
- 6.1.10 The institution shall request the media to give adequate publicity to the law prohibiting ragging and the negative aspects of ragging and the institution's resolve to ban ragging and punish those found guilty without fear or favour.
- 6.1.11 The institution shall identify, properly illuminate and man all vulnerable locations.
- 6.1.12 The institution shall tighten security in its premises, especially at the vulnerable places. If necessary, intense policing shall be resorted to at such points at odd hours during the early months of the academic session.
- 6.1.13 The institution shall utilize the vacation period before the start of the new academic year to launch wide publicity campaign against ragging through posters, leaflets, seminars, street plays, etc.
- 6.1.14 The faculties/ departments/ units of the institution shall have induction arrangements (including those which anticipate, identify

and plan to meet any special needs of any specific section of students) in place well in advance of the beginning of the academic year with a clear sense of the main aims and objectives of the induction process.

6.2 On admission:-

- 6.2.1 Every fresh student admitted to the institution shall be given a printed leaflet detailing when and to whom he/she has to turn to for help and guidance for various purposes (including Wardens, flead of the institution, members of the anti-ragging committees, relevant district and police authorities), addresses and telephone numbers of such persons/authorities, etc., so that the fresher need not look up to the seniors for help in such matters and get indebted to them and start doing things, right or wrong, at their behest. Such a step will reduce the freshers' dependence on their seniors.
- 6.2.2 The institution through the leaflet mentioned above shall explain to the new entrants the arrangements for their induction and orientation which promote efficient and effective means of integrating them fully as students.
- 6.2.3 The leaflet mentioned above shall also inform the freshers about their rights as bona fide students of the institution and clearly instructing them that they should desist from doing anything against their will even if ordered by the seniors, and that they have nothing to fear as the institution cares for them and shall not tolerate any atrocities against them.
- 6.2.4 The leaflet mentioned above shall contain a calendar of events and activities laid down by the institution to facilitate and complement familiarization of freshers with the academic environment of the institution.
- 6.2.5 The institution shall also organize joint sensitization programmes of 'freshers' and seniors.
- 6.2.6 Freshers shall be encouraged to report incidents of ragging, either as victims, or even as witnesses.

6.3 At the end of the academic years-

- 6.3.1 At the end of every academic year the Vice-Chancellor/ Dean of Students Welfare/ Director/ Principal shall send a letter to the parents/ guardians of the students who are completing the first year informing them about the law regarding ragging and the punishments, and appealing to them to impress upon their wards to desist from indulging in ragging when they come back at the beginning of the next academic session.
- 6.3.2 At the end of every academic year the institution shall form a 'Memoring Cell' consisting of Mentors for the succeeding academic year. There shall be as many levels or tiers of Mentors as

the number of batches in the institution, at the rate of 1 Mentor for 6 freshers and 1 Mentor of a higher level for 6 Mentors of the lower level.

6.4 Setting up of Committees and their functions:-

- 6.4.1 The Anti-Ragging Committee: The Anti-Ragging Committee shall be beaded by the Head of the institution and shall consist of representatives of faculty members, parents, students belonging to the freshers' category as well as seniors and non-teaching staff. It shall monitor the anti-ragging activities in the institution, consider the recommendations of the Anti-Ragging Squad and take appropriate decisions, including spelling out suitable punishments to those found guilty.
- 6.4.2 The Anti-Ragging Squad:- The Anti-Ragging Squad shall be nominated by the Head of the institution with such representation as considered necessary and shall consist of members belonging to the various sections of the campus community. The Squad shall have vigit, oversight and patrolling functions. It shall be kept mobile, alert and active at all times and shall be empowered to inspect places of potential ragging and make surprise raids on hostels and other hot spots. The Squad shall investigate incidents of ragging and make recommendations to the Anti-Ragging Committee and shall work under the overall guidance of the said Committee.
- Monitoring Cell on Ragging:- If the institution is an affiliating university, it shall have a Monitoring Cell on Ragging to coordinate with the institutions affiliated to it by calling for reports from the Heads of such institutions regarding the activities of the Anti-Ragging Committees, Squads, and Mentoring Cells, regarding compliance with the instructions on conducting orientation programmes, counseling sessions, etc., and regarding the incidents of ragging, the problems faced by wardens and other officials, etc. This Cell shall also review the efforts made by such institutions to publicize anti-ragging measures, cross-verify the receipt of undertakings from candidates/students and their parents/guardians every year, and shall be the prime mover for initiating action by the university authorities to suitably amend the Statutes or Ordinances or Bye-laws to facilitate the implementation of anti-ragging measures at the level of the institution.

6.5 Other measures:-

6.5.1 The Annexures mentioned in sub-clauses 6.1.4, 6.1.5 and 6.1.7 of these Regulations shall be furnished at the beginning of each academic year by every student, that is, by freshers as well as seniors.

- 6.5.2 The institution shall arrange for regular and periodic psychological counseling and orientation for students (for freshers separately, as well as jointly with seniors) by professional counselors during the first three months of the new academic year. This shall be done at the institution and department/ course levels. Parents and teachers shall also be involved in such sessions.
- 6.5.3 Apart from placing posters mentioned in sub-clause 6.1.9 above at strategic places, the institution shall undertake measures for extensive publicity against ragging by means of audio-visual aids, by holding counseling sessions, workshops, painting and design competitions among students and other methods as it deems fit.
- 6.5.4 If the institution has B.Ed. and other Teacher training programmes, these courses shall be mandated to provide for anti-ragging and the relevant human rights appreciation inputs, as well as topics on sensitization against corporal punishments and checking of bullying amongst students, so that every teacher is equipped to handle at least the rudiments of the counseling approach.
- 6.5.5 Wardens shall be appointed as per the eligibility criteria laid down for the post reflecting both the command and control aspects of maintaining discipline, as well as the softer skills of counseling and communicating with the youth outside the class-room situations. Wardens shall be accessible at all hours and shall be provided with mobile phones. The institution shall review and suitably enhance the powers and perquisites of Wardens and authorities involved in curbing the menace of ragging.
- 6.5.6 The security personnel posted in hostels shall be under the direct control of the Wardens and assessed by them.
- 6.5.7 Private commercially managed lodges and hostels shall be registered with the local police authorities, and this shall be done necessarily on the recommendation of the Head of the institution. Local police, local administration and the institutional authorities shall ensure vigil on incidents that may come within the definition of ragging and shall be responsible for action to the event of ragging in such premises, just as they would be for incidents within the campus. Managements of such private hostels shall be responsible for not reporting cases of ragging in their premises.
- 6.5.8 The Head of the institution shall take immediate action on receipt of the recommendations of the Anti-Ragging Squad. He: She shall also take action suo motto if the circumstances so warrant.
- 6.5.9 Freshers who do not report the incidents of ragging either as victims or as witnesses shall also be punished suitably.
- 6.5.10 Anonymous random surveys shall be conducted across the tst year batch of freshers every fortnight during the first three months of the academic year to verify and cross-check whether the campus is indeed free of ragging or not. The institution may design its own methodology of conducting such surveys.

- 6.5.13 The burden of proof shall lie on the perpetrator of ragging and not on the victim.
- 6.5.12 The institution shall file an FIR with the police / local authorities whenever a case of ragging is reported, but continue with its own enquiry and other measures without waiting for action on the part of the police/ local authorities. Remedial action shall be initiated and completed within the one week of the incident itself.
- 6.5.13 The Migration / Transfer Certificate issued to the student by the institution shall have an entry, apart from those relating to general conduct and behaviour, whether the student has been punished for the offence of committing or abetting ragging, or not, as also whether the student has displayed persistent violent or aggressive behaviour or any inclination to harm others.
- 6.5.14 Preventing or acting against ragging shall be the collective responsibility of all levels and sections of authorities or functionaries in the institution, including faculty, and not merely that of the specific body/ committee constituted for prevention of ragging.
- 6.5.15 The Heads of institutions other than universities shall submit weekly reports to the Vice-chancellor of the university the institution is affiliated to or recognized by, during the first three months of new academic year and thereafter each month on the status of compliance with anti-ragging measures. The Vice Chancellor of each university shall submit formightly reports of the university, including those of the Monitoring Cell on Ragging in case of an affiliating university, to the Chancellor.
- 6.5.16 Access to mobile phones and public phones shall be unrestricted in bostels and campuses, except in class-rooms, seminar halls, library etc. where jammers shall be installed to restrict the use of mobile phones.

6.6 Measures for encouraging healthy interaction between freshers and seniors:-

- 6.6.1 The institution shall set up appropriate committees including the course-in-charge, student advisor. Warden and some senior students to actively monitor, promote and regulate healthy interaction between the freshers and senior students.
- 6.6.2 Preshers' welcome parties shall be organized in each department by the senior students and the faculty together soon after admissions, preferably within the first two weeks of the beginning of the academic session, for proper introduction to one another and where the talents of the freshers are brought out properly in the presence of the faculty, thus helping them to shed their inferiority complex, if any, and remove their inhibitions.
- 6.6.3 The institution shall enhance the student-faculty interaction by involving the students in all matters of the institution, except those relating to the actual processes of evaluation and of faculty appointments, so that the students shall feel that they are responsible partners in managing the

affairs of the institution and consequently the credit due to the institution for good work/ performance is due to them as well.

7. Measures at the UGC/Statutory/Regulatory body level:-

7.1 Regulatory measures;

- 7.1.1 The UGC and other Statutory /Regulatory bodies shall make it mandatory for the institutions to compulsorily incorporate in their 'Prospectus' the directions of the Supreme Court and/or the Central or State Governments with regard to prohibition and consequences of ragging, and that non-compliance with the directives against ragging in any manner whatsoever shall be considered as lowering of academic standards by the erring institution making it hable for appropriate action.
- 7.1.2 The UGC (including NAAC and UGC Expert Committees visiting institutions for various purposes) and similar Committees of other Statutory/Regulatory bodies shall cross-verify that the institutions strictly comply with the requirement of getting the undertakings from the students and their parents/ guardians as envisaged under these Regulations.
- 7.1.3 The UGC and other funding bodies shall make it one of the conditions in the litilization Certificate for sanctioning any financial assistance or aid to the institution under any of the general or special schemes that the institution has strictly complied with the anti-ragging measures and has a blemish-less record in terms of there being no incidents of ragging during the period pertaining to the Utilization Certificate.
- 7.1.4 The NAAC and other accrediting bodies shall factor in any incident of ragging in the institution while assessing the institution in different grades.

7.2 Incentives for curbing ragging:-

- 7.2.1 The UGC shalf consider providing special/ additional annual financial grants-in-aid to those eligible institutions which report a blemish-less record in terms of there being no incidents of ragging.
- 7.2.2 The UGC shall also consider instituting another category of financial awards or incentives for those eligible institutions which take stringent action against those responsible for incidents of ragging.
- 7.2.3 The UGC shall lay down the necessary incentive for the post of Warden in order to attract the right type of eligible candidates, and motivate the incumbents.

7.3 Monitoring mechanism to ensure compliance:-

Apart from the monitoring mechanism built in under different sub-clauses of these Regulations, there shall also be the following monitoring mechanism:

- 7.3.1 The UGC shall constitute an Inter-Council Committee for prevention of Ragging consisting of representatives of the AICTE, the III's, the NITs, the IIMs, the MCI, the DCI, the NCI, the ICAR and such other bodies which have to deal with higher education to coordinate and monitor the anti-ragging movement across the country and to make certain policy decisions. The said Committee shall meet at least twice a year, in the normal course,
- 7.3.2 The UGC shall also have an Anti-Ragging Cell within the Commission as an institutional mechanism to provide secretarial support for collection of information and monitoring, and to coordinate with the State level and university level Committees for effective implementation of anti-ragging measures.

Punishments:-

8.1 At the institution level:-

Depending upon the nature and gravity of the offence as established by the Anti-Ragging Committee of the institution, the possible punishments for those found guilty of ragging at the distilution level shall be any one or any combination of the following.

- Suspension from attending classes and academic privileges 8.1.1
- Withholding/ withdrawing scholarship/ followship and other benefits 8.1.2
- Debarring from appearing in any test/ examination or other evaluation 8.1.3 mncess
- 8.1.4 Withholding results
- 8.1.5 Debarring from representing the institution in any regional, national or international meet, tournament, youth festival, etc.
- Suspension/ expulsion from the hostel-8.1.6
- 8.1.7 Cancellation of admission
- 8.1.8 Rustication from the institution for period ranging from 1 to 4 semesters
- 8.1.9 Expulsion from the institution and consequent deharring from admission to any other institution for a specified period
- 8.1.10 Fine ranging between Ropees 25.000/- and Ropees 1 takh
- 8.1.11 Collective punishment: When the persons committing or abetting the crime of ragging are not identified, the institution shall resort to collective punishment.

8.2 At the university level in respect of institutions under it:-

If an institution under a university (being constituent of, affiliated to or recognized by it) fails to comply with any of the provisions of these Regulations

and fails to curb ragging effectively, the university may impose any one or any combination of the following penalties on it:

- 8.2.1 Withdrawal of affiliation/ recognition or other privileges conferred on it
- 8.2.2 Probibiting such institution from presenting any students then undergoing any programme of study therein for the award of any degree/diploma of the university
- 8.2.3 Withholding grants allocated to it by the university, if any
- 8.2.4 Withholding any grants chanellised through the university to the institution
- 8.2.5 Any other appropriate penalty within the powers of the university.

8.3 At the appointing authority level:-

The authorities of the institution, particularly the Head of the institution, shall be responsible to ensure that no incident of ragging takes place in the institution. In case any incident of ragging takes place, the Head shall take prompt and appropriate action against the person(s) whose dereliction of duty lead to the incident. The authority designated to appoint the Head shall, in its turn, take prompt and appropriate action against the Head.

8.4 At the UGC/Statutory/Regulatory body level:-

If an institution fails to curb ragging, the HGC/Statutory/Regulatory body concerned may impose any one or any combination of the following penalties on it:

- 8.4.1 Delisting the institution from section 12B of the UGC Act or any similar provision in the Act of the Statutory/Regulatory body concerned
- 8.4.2 Withholding any grants allocated to it
- 8.4.3 Declaring the institution ineligible for consideration for any assistance under any of the general or special assistance programmes of the UGC/Statutory/ Regulatory body concerned
- 8.4.4 Declaring that the institution does not have the minimum academic starctards and warning the potential candidates for admission accordingly through public notice and posting on the UGC Website/ Website of the Statutory/Regulatory body concerned.
- 8.4.5 Taking such other action within its powers as it may deem fit and impose such other penalties as provided till such time as the institution achieves the objective of curbing ragging.
- 8.4.6 Collaborating with one another to work out other possible deterrents.

ANNEXCRE I, Part I

UNDERTAKING BY THE CANDIDATE/STUDENT

1. I,

S/o. D/o. of Mr./Mrs /Ms.

have carefully read and fully understood the law prohibiting ragging and the directions of the Supreme Court and the Central/State Government in this regard.

2. I have received a copy of the UGC Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009, and have carefully gone through it. I bereby undertake that I will not indulge in any behavior or act that may come under the definition of ragging, I will not participate in or abet or propagate ragging in any form. I will not hunt anyone physically or psychologically or cause any other 4 I hereby agree that if found guilty of any aspect of ragging, I may be punished as perthe provisions of the UGC Regulations mentioned above and/or as per the law in force 5. I hereby affirm that I have not been expelled or debarred from admission by any institution. Signed this _____ day of __ __ month of _ _ y¢#r Signature Name: Address: ANNEXURE L Part III

UNDERTAKING BY PARENT/GUARDIAN

ι.	J,
	have carefully read and fully understood the law prohibiting ragging and the directions of the Supreme Court and the Central/State Government in this

regard as well as the UGC Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009.

- I assure you that my son/daughter/ ward will not indulge in any act of ragging.
- Thereby agree that if he/she is found guilty of any aspect of ragging, he/she
 may be punished as per the provisions of the UGC Regulations mentioned
 above and/or as per the law in force.

Signed this		day of	_ month of Year	
			Signature	
Name:		Address:		



<u>Decisions agreed upon in the Central Inter-Council/Statuary Bodies, State</u> Councils of Higher Education and Education Secretary of State Government in the meeting held 13th April, 2009 in UGC, New Delhi.

The following were present.

UGÇ.

Prof. Sukhadeo Thorat, Chairman

In Chair

Dr. R.K. Chauhan, Secretary.

Dr C.S Meena, JS (CPP-II) Shri V K. Jaiswal, US (CPP-II).

<u>Vembers of the UGC Committee for preparation of Regulations:-</u>

Dr. R.P. Ganguide

Prof Virbala Aggarwal

Representatives of the Statutory Councils.

Medical Council Of India

National Council of Teacher Education

Indian Council of Agricultural Research

Distant Educational Council

Dental Council of India

Pharmacy Council of India

Bar Council of India

Papresentative of the State Governments:-

A.P. Council of Higher Education

H.P. Government.

Punjab Government,

U.P. Government

Fallowing decisions were taken -

- a) The participants discussed the Draft Regulations for Prevention of Ragging and made various suggestions. Most of the suggestions were agreed and it was decided that these suggestions would be incorporated. In the Regulations after taking into account the legal provisions. The UGC expert committee may do the same preferably by 20th April, 2009.
- b) The various Councils generally agreed with draft Regulations and decided that they would frame their Regulations taking the UGC Regulations as the base and only add some additional provisions to address the specific issues peculiar to each one of them

1



- c) The Council agreed that they will make effort to finalize their Regulations latest by the end of May duly approved by their respective statutory bodies
- d) The members agreed to constitute an Inter-Council Committee for prevention of Ragging to address the issue relating to ragging which are of national importance and to sort out the issue of overlapping and cross cutting issues. The Committee will meet at least twice a year.
- e) The UGC will finalize the Regulations by next week and send to various councils for follow up action at their end. These will also be placed on the UGC Website for the convenience of the Councils
- The UGC would get the approval of the Commission by circulation, which is expected by the end of April, 2009.
- g) The participents discussed the Monitoring mechanism proposed by Eddil and the presentation made by Prof. Raj Kachroo. The Ed Cil was requested to finalize the same duly approved by the Ministry of HRD urgently so that the mechanism could also be brought to the notice of Universities and colleges along with these Regulations. The Ed. Cri would sent the communication to all the statutory bodies/councils for the monitoring mechanism agreed by it.
- These Regulations would be implace before the commencement of the mext academic year in June 2009

The meeting ended with a vote of thanks to the Chair.

R. K. CHAUHAN)

(SUKHADEO THORAT)

UNIVERSITY GRANTS COMMISSION BAHADLURSHAH ZAFAR MARG NEW DELIH-110002

E.I-16/2007(CPP-II)

List of participants of meeting of UGC Expert Committee on Regulation to curb the menace of ragging in Higher Educational Institutions-2009 held in UGC Office, New Delhi on 13.4.2009 with State/UT Higher Education Secretary, Professional Councils, State Council of Higher Education

Members UGC Expert Committee

- Prof. KPS Unny Former Registrar, JNU, Brindowvan Near DP office, West Yakkara Road Palakkad 678014 (Kerala) Phone 09895865526, kpsunny39@grpail.com
- Prof. Virbala Aggarwa!
 H.P. Univ.
 Shimla-171005
 Phone 09418168234
- Dr. R.P Gangurde.
 Former Addl. Secretary, UGC C-13/26, Sector 38, Kendnya Vihar Nervil. New Mumbai-400/06
- Prof. M.Z. Khan UGC Consultant B-59, City Apartments Vasundhara Enclave Delhi-110096

Special invited

S<u>pecial invited</u>

Mr.Raj Kachroo Aman Movement

Present (UGC):

- Prof. S.K. thorat, Chairman, UGC
- Dr. R.K.Chauban, Secretary, UGC
- Dr.C.S Meena, Joint Secretary, UGC
- 4 Sh. A.N.Sharma, Deputy Secretary UGC
- Sh. V.K.Jaiswal, Under Socretary, UGC
- Smt. Lalitha Ganeshan, S.O., UGC

Professional Councils

- Dr. Prem Kumar, Additional Secretary Medical Council of India Pocket- 14, Sector-8 Dwarka Phase-1 New Delhi-110077
- Prof. SVS Choudhary
 Vice Chairman
 National Conneil for Teacher Education
 Hans Bhavan, Wing II.
 I, Bahadursha Zafar Marg
 New Delhi-110002
- Shri C.L. Bhatia
 Consultant
 Dental Council of India Aiwan E Galib Marg
 Kotla Road
 Temple Lane
 New Delbi-110002
- Shri Shiv Kumar Section Officer
 Dental Council of India Aisvan E Galib Marg Kotla Road
 Temple Lanc
 New Delhi-110002
- Ms Archana Mudgal
 Pharmacy Council of India
 Kotla Road, Aiwan E Ghalah Marg
 New Delhi-110002
 Phone 23239184
- Sh. J.R. Sharma
 Joint Secretary
 Bar Council of India
 Rouse Avenue, Institutional Area
 New Delhi-110002

7. Sh. S.K Mitra Deputy Sucretary (Education) Indian Council of Agricultural Research, Krishi Bhavan Dr. Rajendra Prasad Road, New Defai-110114 Phone 25848033, Sujitkmetragganail.com

- Dr. S.S.Bisht
 CSO
 Indira Gandhi National Open University
 New Delhi-110068
 Phone, 9868106047, 29533237, 29572121 (O)
- Sh. D. Singh
 Director
 Edeil , India I.u., Noida
 Phone: 0120-2512008, 9971409065

State Council of Higher I-discation

 Prof. K.C.Reddy Chairman
 Andhra Pradesh State Council of Hr. Education Opposite Mahavir Hospital Masah Tank, Hyderabad 500028 Phone 9866726222, 040- 23417030

State Education Secretary

- Dr. Narinder Dhillon
 DPI College, Punjah
 Phone- 0172-2703549, 9814085651
- Shri P.C.Dhiman Secretary (Education Dept) Govt. of Himachal Pradesh H.P. Secretariat. Shimla-171002
- Sh. Prabhat Smha
 Spl. Secretary
 Dept. of Higher Education
 Govt. of U.P., Lucknow
 Phone- 09415171471, 0522-2238601

<u>College</u>

4 Dr. Vijay Shanker Principal Govt. P.G.College, Badalpur GB Nagar, U.P. Phone: 9873885480 Shankertiji@yahoo.co in